ATTENTION NORTHEASTERN ZONE MEMBERS:

A new option is available through our Health insurance Plans 1 and 2 called “Telemedicine Benefit”. To register and/or access your account call 1-866-692-5045 or online go to ExcellusBCBS.com/telemedicine. Once registered for the benefit (at no charge) you will be able to call a 1-866 phone number and speak directly with a physician over the phone to discuss any non-emergency condition that you may have at the time (i.e. allergies, sore throat, cold/flu, urinary problems/UTI, ear problems, respiratory problems, etc.). Further, you will additionally have 24/7/365 access to care when and where you need it via MDLIVE.

Please note that there is a $40.00 flat rate to talk to the physician if/when you take advantage of this service. However, your deductible and co-insurance will subsequently take effect, making your out-of-pocket expense, once your deductible has been satisfied approximately $8.00.

Avoid the wait. Your life is 24/7. Now your doctor is too.

You have a new healthcare benefit. Activate it today!

Need care but don’t have time to see a doctor? Now, you have convenient 24/7/365 access to care when and where you need it via our partner MDLIVE.

› See a board-certified doctor by secure video or phone – anytime, from anywhere
› Average wait time is less than 10 minutes

Activate your account today!

ExcellusBCBS.com/Telemedicine

or call 1-866-692-5045

Activate your account today!

Activate your account, then you can speak with a doctor from home, office or on the go. We just need some basic medical history information, and you're good to go. Register now, because it's easier than when you're sick.

Our Health Plan complies with federal civil rights laws and does not discriminate on the basis of sex, age, race, color, national origin, disability, or sex.
Aviso: Esta oficina usa signos de auditoría para detectar el uso de atenciones disponibles para uso confidencial. Un auditorio de auditoría puede leer la información que usted proporciona.

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MDLIVE services are not available in all areas. Visit MDLIVE.com to learn more. In all states, MDElive operates as an independent third party administrator and is not licensed as an insurance carrier.

Telemmedicine Benefit

ExcellusBCBS.com/Telemedicine
or call 1-866-692-5045

Simply pay the applicable copay, coinsurance or deductible.

Board-certified doctors and pediatricians are available 24/7 for non-emergency conditions:

- Allergies
- Ear problems
- Sore throats
- Respiratory problems
- Cold/flu
- Urinary problems/UTI
- And more

ExcellusBCBS.com/Telemedicine
or call 1-866-692-5045